

# STATESMAN APPLIANCES

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**XR714W 7KG 1400RPM WASHING MACHINE**  
**XR814W 8.5KG 1400RPM WASHING MACHINE**

## Instruction Manual

Serial number:



**Please read these instructions carefully before use and retain for future reference.**  
**Before switching on your appliance – Always check for any damage that may have been caused in transit.**

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## IMPORTANT SAFETY INSTRUCTIONS

Read and follow all of the instructions even if you feel you are familiar with the product, and find a place to keep this manual handy for future reference.

**Important:** This product is intended for domestic indoor use only.

When using electrical appliances, basic safety precautions should always be followed:

1. All electrical repairs must be carried out by a qualified electrician. Inadequate repairs may result in a major source of danger for the user and invalidate the warranty.
2. Do not operate the appliance with a damaged cord or plug, after it malfunctions or has been dropped or damaged in any way.
3. Check the voltage of the appliance matches the household voltage, which is located on the rating label.
4. Use of an extension cord is not recommended with this product.
5. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge.
6. Cleaning and user maintenance shall not be made by children
7. Keep the appliance and its cord out of reach of children.
8. Children shall not play with the appliance.
9. The product must only be used for washing and rinsing of laundry that are marked accordingly.
10. Always unplug the appliance before attempting to move. When disconnecting from the electricity supply, pull the plug and not the cord.
11. When installing the appliance to the water supply ensure that the new supplied hose is used.
12. The door may become extremely hot during operation; ensure that children and animals are kept away from the appliance.
13. Do not lean or put any weight on the open door of the appliance.
14. Ensure that the ventilation openings found at the base of the appliance are not obstructed i.e. carpets and rugs.
15. Before using the appliance ensure that all packaging materials and transit bolts are removed, keep the transit bolts in a safe place in case you move in the future.
16. Before each use ensure that all foreign objects are removed from the garments being washed as these may damage the appliance and garments.
17. Do not install the appliance in bath rooms, wet rooms or similar rooms.
18. Do not store explosive substances such as aerosol cans with a flammable propellant near the appliance.
19. Ensure that the appliance is only used for its intended purpose i.e. washing laundry etc.
20. Keep detergents out of reach of children.
21. Before each use, check that the drum of the appliance is empty.
22. This appliance is designed to operate in ambient temperatures between 0°C and 40°C with humidity below 95% when the temperature is 25°C.
23. The machine is equipped with a connecting cable and earthed plug for connection to 220-240V at 50Hz. Check the voltage of the appliance matches the household voltage on the rating label and specification for further details.
24. This appliance must be earthed



**WARNING:** The appliance is heavy and care is needed when unpacking and moving it. Get extra help and only hold the appliance by the casing – never hold by the door or detergent drawer.

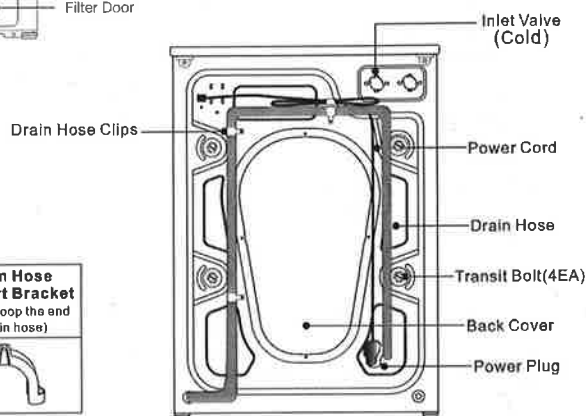
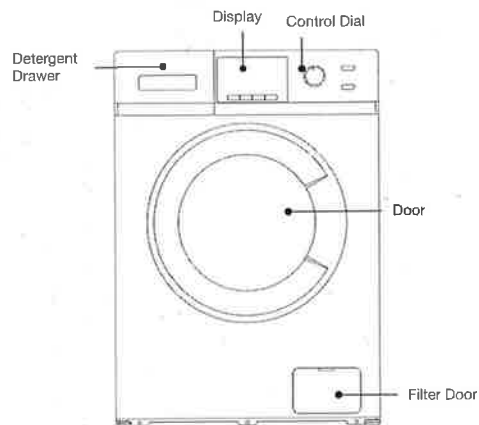
## TECHNICAL SPECIFICATION - XR714W




Trade Mark	Statesman	
Model Number	XR714W	
Rated Capacity (kg)	7kg	
Category Type	Front loading washing machine	
Programs to which the information relates to	Cotton 60°C and 40°C	
Energy Efficiency Class / Scale from A+++ (Highest Efficiency) to D (Lowest Efficiency)	A+++	
Annual Energy Consumption (kWh/yr)	174	
Energy Consumption of the Standard 60°C Cotton Programme at Full Load (kWh)	0.86	
Energy Consumption of the Standard 60°C Cotton Programme at Partial Load (kWh)	0.74	
Energy Consumption of Standard 40°C Cotton Programme at Partial Load (kWh)	0.59	
Weighted power off-mode (P_o) (W)	0.49	
Weighted Power left-on mode (P_l) (W)	0.48	
Annual Water Consumption (l) (L/yr)	10600	
Spin Efficiency Class		
A (most efficient) to G (least efficient)	B	
Maximum Spin Speed (rpm)	1400	
Program duration of the standard program		
Cotton 60°C at full load	272min	
Cotton 60°C at partial load	247min	
Cotton 40°C with partial load	234min	
Weighted time in left-on mode	10min	
Other		
Water Supply	cold	
Water Supply Pressure	Minimum (kPa)	50
	Maximum (kPa)	800
Noise Emission (dB)	Wash (dB)	62
	Spin (dB)	78
Remaining Moisture Content (%)	51	
Capacity (kg)	7	
Dimensions (h*w*d) (mm)	850*595*520	
Net Weight (kg)	57	
Gross Weight (kg)	60	
Package Weight (kg)	3	
Total Power (W)	2000	
Voltage (V)	220~240	
Frequency (Hz)	50	
Built-In	No	

## TECHNICAL SPECIFICATION - XR814W

Trade Mark	Statesman	
Model Number	XR814W	
Rated Capacity (kg)	8.5kg	
Category Type	Front loading washing machine	
Programs to which the information relates to	Cotton 60°C and 40°C	
Energy Efficiency Class / Scale from A+++ (Highest Efficiency) to D (Lowest Efficiency)	A+++	
Annual Energy Consumption (kWh/yr)	200	
Energy Consumption of the Standard 60°C Cotton Programme at Full Load (kWh)	0.97	
Energy Consumption of the Standard 60°C Cotton Programme at Partial Load (kWh)	0.93	
Energy Consumption of Standard 40°C Cotton Programme at Partial Load (kWh)	0.71	
Weighted power off-mode (P_o) (W)	0.49	
Weighted Power left-on mode (P_l) (W)	0.48	
Annual Water Consumption (l) (L/yr)	11000	
Spin Efficiency Class		
A (most efficient) to G (least efficient)	B	
Maximum Spin Speed (rpm)	1400	
Program duration of the standard program		
Cotton 60°C at full load	272min	
Cotton 60°C at partial load	242min	
Cotton 40°C with partial load	237min	
Weighted time in left-on mode	10min	
Other		
Water Supply	cold	
Water Supply Pressure	Minimum (kPa)	50
	Maximum (kPa)	800
Noise Emission (dB)	Wash (dB)	62
	Spin (dB)	78
Remaining Moisture Content (%)	53.2	
Capacity (kg)	8.5	
Dimensions (h*w*d) (mm)	850*595*560	
Net Weight (kg)	60	
Gross Weight (kg)	63	
Package Weight (kg)	3	
Total Power (W)	2050	
Voltage (V)	220~240	
Frequency (Hz)	50	
Built-In	No	

## APPLIANCE OVERVIEW



Inlet Hose (Connect to cold water supply)	Hole Cover (4EA) (Used to plug transit bolt holes)	Drain Hose Support Bracket (Used to loop the end of drain hose)
		

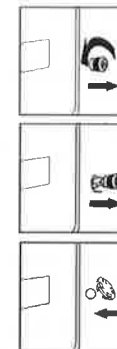
## INSTALLATION

It is recommended that the appliance be installed by a qualified plumber. Before installing the appliance ensure that the area that you have selected is suitable, water tap close by, enough ventilation and allowing the appliance door to fully open for loading and unloading. Ensure the appliance is installed on a flat even surface but not on carpet and is not placed in direct sunlight.

**WARNING:** Transit bolts must be removed before installation.

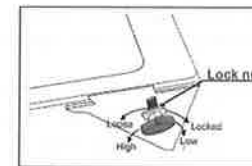
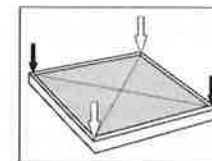
### Removing Transit Bolts

- Loosen the four transit bolts by turning in an anti-clockwise direction using a spanner.
- Remove each transit bolt by pulling out of the hole.
- Once all transit bolts have been removed, fit the supplied hole covers in the empty holes.



### Levelling the appliance

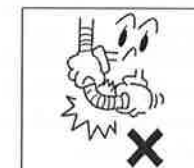
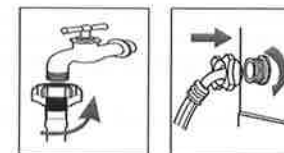
- Check that the adjustable feet of the appliance are flat against the appliance, to do this turn in a clockwise direction.
- Important:** Do not replace the adjustable feet with castors.
- Once the appliance is in the correct position, push down on each corner to see if there is any movement. If movement is found, it means that the appliance is not level and the adjustable feet will need readjusting.
- To loosen the adjustable feet turn in an anti-clockwise direction.
- Push down again on each corner to see if there is any movement, if movement is found repeat the above sequences again.



**WARNING:** The drum of the appliance spins at a very high speed, if the appliance is not level and on a solid floor it may cause loud noise, vibration and unwanted movement in the appliance.

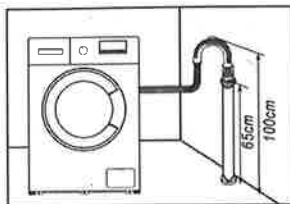
### Connecting the Inlet hose

- Connect the inlet hose to the water tap and fasten in an anticlockwise direction.
  - Connect the other end of the inlet hose to the inlet valve found on the back of the appliance and fasten tightly in a clockwise direction.
  - If there are any leakages repeat the above sequences ensuring that all connections are tightly fastened.
  - The appliance must be connected to a cold water supply.
- Important:** Do not bend or kink when installing the hose



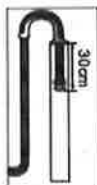
### Connecting the drain hose

- Fit the drain hose ensuring that it is 65 – 100cm above the floor; otherwise it could cause poor drainage.



- Connect the drain hose support bracket to the drain hose and place drain hose into the drainage pipe.

**Important:** Do not put the drain hose more than 30cm into the drain pipe and the drain hose cannot be immersed in water otherwise the appliance will not operate correctly.



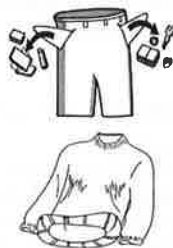
## OPERATING INSTRUCTIONS

Before using the appliance for the first time you must run a complete cycle without clothes, this will remove any water which was left from the manufacturers test runs; follow below steps;

- Put a small amount of detergent into the drawer and close.
- Press the On/Off button (⓪).
- Turn the control dial to the “Cotton” setting.
- Press the Start/Pause button (▶).

### Sorting Clothes

- Do not overfill the appliance above the load capacity.
- Garments should be sorted by colour and care label, most garments have a textile care label in the collar of side seam. Do not wash dark colours with whites or light colours as this may stain the garments.
- Make sure that all garments have no foreign objects left in pockets.
- Close any zips, fasten hooks etc. before washing.
- Soiled and stained garments should be pre-treated with stain removers etc. before washing.
- For garments that have a woollen surface or are prone to pilling, turn inside out to help protect.

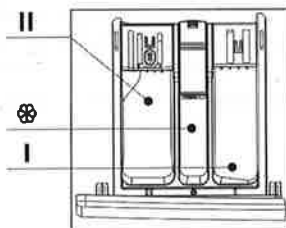


### Detergent

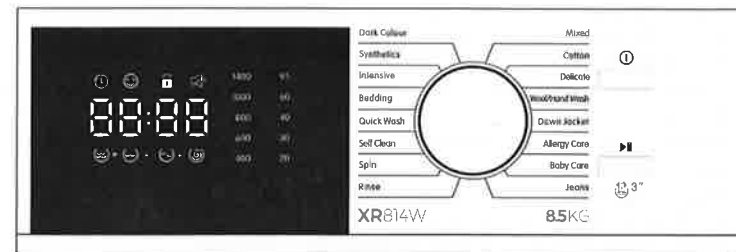
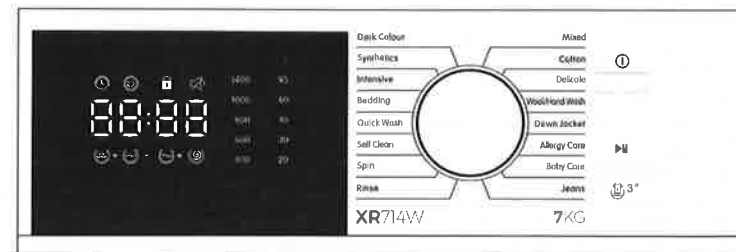
- Pull out the detergent drawer.
- If doing a pre-wash add detergent into compartment (I).
- For a main wash add detergent into compartment (II).
- If required add fabric softener into compartment (⊗).

**Important:** Care labels should be checked before adding softener to wash.

- Do not add detergent above the maximum suggested levels.



## Functions



- **On/Off Button:** Press this button once to turn appliance on and press again to turn appliance off, if no programmes have been selected after 10 minutes then the appliance will automatically switch off.
- **Start/Pause Button:** Press the button once to start a cycle, press again and the cycle will pause. During a pause, settings can be modified. Press again and the cycle will continue on the last set programme.
- **Temperature Button:** This button is used to select the water temperature; temperatures will vary depending on the programme selected. The temperature will flash on the panel during the selection process.
- **Spin Button:** Use this button to select spin speed (0 to 1400RPM); speeds will vary depending on the programme selected. The spin setting will flash on the panel during selection process.
- **Rinse Button:** This button allows you to adjust the time that the cycle rinses your garment, when selected the display panel will show the suggested setting.
- **Time Delay Button:** Time delay can be set between 3 to 24 hours, press the button repeatedly to set time.

### Indicators

- ⓪ : When this indicator appears it means that the “Time Delay” function has been selected.
- 🔊 : When this indicator appears it means that the “Sound Off” function has been selected.
- 😊 : When this indicator appears it means that the “Child Lock” function has been selected.
- 🔒 : The lock indicator will appear during a cycle and after for a short time until the appliance has emptied all water out.




: These indicators mean that a pre-wash, wash, rinse and spin cycle is in process, they will flash from left to right indicating which function is in process.

## Programmes

- **Dark Colour:** This cycle is for dark cotton or easy care garments (see Care Label).
- **Synthetics:** This cycle can be used to wash shirts made of cotton, linen, synthetic fibres or blended fabrics.
- **Intensive:** This cycle can be selected to wash particularly dirty garments and help boost stain removal.
- **Bedding:** This cycle is suitable for washing large heavy items such as bed sheets.
- **Quick Wash:** This cycle is suitable for washing a small amount of lightly soiled garments.
- **Self-Clean:** This cycle is to clean the drum and pipes of the appliance and has a pre-set temperature of 60/90°C to sterilize the appliance.
- **Spin:** This cycle is to be used to extract excess water from garments.
- **Rinse:** The cycle is to be used to rinse remaining detergent and excess water from garments.
- **Mixed:** This cycle can be used for garments made of different materials not colours.
- **Cotton:** This cycle is to be used to wash hard-wearing and heat resistant fabrics made of cotton or linen.
- **Delicate:** This cycle can be used for washing delicate garments, such as satin, synthetic fibres and mixed blends.
- **Wool / Hand Wash:** This cycle can be used for woollen garments, for those only approved for machine wash, on the care label. Check the care label for the recommended temperature.
- **Down Jacket:** This cycle is ideal for down filled garments.
- **Allergy Care:** The increased rinse cycle helps to reduce pollen and dust mists.
- **Baby Care:** For garments that demand a stronger rinsing strength.
- **Jeans:** This cycle is ideal for washing garment made from denim.

## Features

- **Power-Off Memory:** If a power cut occurs during the cycle, the settings will be saved and operation will resume when the power is restored.
- **Child Lock:** Press the "Temperature" and "Spin" buttons simultaneously for 3 seconds to activate or deactivate the child lock. When the child lock is activated all buttons will be locked until deactivated or the cycle is finished.
- **Sound Off:** Press the "Spin" and "Time Delay" button simultaneously for 3 seconds to activate or deactivate.
- **Unbalance Protection:** During spin-drying, if clothes are distributed unevenly, the washing machine will attempt to untangle and re-distribute the load. The spin-drying speed will lower automatically for the purpose of avoiding the strenuous vibration of the washing machine.
- **Reload:** If you need to add garments to the wash after the cycle has started press and hold the "Start/Pause" button for 3 seconds, the appliance will beep twice; this means that the reload feature has been activated. Wait for the  indicator to disappear, the door can now be opened. Once garments have been added press the "Start/Pause" button to resume the wash.

## Programme Chart - XR714W

Programme	Function	Max Load (kg)	Water Consumption	Energy Consumption (kWh)	Max. Speed	Cycle length (minutes)	Temperature
Dark Colour	This cycle is for dark cotton or easy care garments (see Care Label).	3,5	59,9	0,331	0/400/600/800/1000	0:66/0:59/1:16/1:22	(-)/20/30/40
Synthetics	This cycle can be used to wash shirts made of cotton, linen, synthetic fibres or blended fabrics.	2,5	34,2	0,596	0/400/600/800/1000	0:46/0:49/0:56/1:02/1:24	(-)/20/30/40/60
Intensive	This cycle can be selected to wash particularly dirty garments and help boost stain removal.	7	43,2	0,418	0/400/600/800/1000/1400	1:22/1:25/1:37/1:47/2:12	(-)/20/30/40/60
Bedding	This cycle is suitable for washing large heavy items such as bed sheets.	5	44,7	1,089	0/400/600/800/1000/1400	1:16/1:19/1:24/1:34/1:59	(-)/20/30/40/60
Quick Wash	This cycle is suitable for washing a small amount of lightly soiled garments.	2	19,6	0,051	0/400/600/800/1000	0:20/0:25/0:30	(-)/20/30
Self Clean	This cycle is to clean the drum and pipes of the appliance and has a pre-set temperature of 60/90°C to sterilize the appliance.	0	22,2	1,18	800	1:26/1:48	60/95
Spin	This cycle is to be used to extract excess water from garments.	7	0	0,032	0/400/600/800/1000/1400	00:13	(-)
Rinse	The cycle is to be used to rinse remaining detergent and excess water from garments.	7	19	0,038	0/400/600/800/1000/1400	00:19	(-)
Mixed	This cycle can be used for garments made of different materials not colours. Colours and whites should still be washed separately.	3,5	38,3	0,3	0/400/600/800/1000	0:45/0:46/0:53/1:03	(-)/20/30/40
Cotton	This cycle is to be used to wash hard-wearing and heat resistant fabrics made of cotton or linen.	7	39	1,092	0/400/600/800/1000/1400	1:07/1:10/1:15/1:30/2:00/2:28	(-)/20/30/40/60/95
Delicate	This cycle can be used for washing delicate garments such as silk, synthetic fibres and mixed blends	3,5	34,3	0,078	0/400/600/800	0:45/0:48/0:53/1:03/1:28	(-)/20/30/40/60
Wool / Hand Wash	This cycle can be used for woollen garments, for those only approved for	2	42,3	0,261	0/400/600	0:39/0:47/0:52/1:02	(-)/20/30/40
Down Jacket	Suitable for down jacket, only with suitable detergent for this program	7	40,3	0,462	0/400/600/800	0:43/0:46/0:51/1:01	(-)/20/30/40
Allergy Care	The increased rinse cycle helps to reduce pollen and dust mites.	4,5	57,1	0,644	0/400/600/800/1000/1400	0:58/1:11/1:16/1:26/1:46	(-)/20/30/40/60
Baby Care	For garments that demand a stronger rinsing strength	3,5	40,5	0,685	0/400/600/800/1000	1:12/1:15/1:20/1:30/1:37	(-)/20/30/40/60
Jeans	Suitable for jeans or fabrics made of denim	4,5	33,2	0,354	0/400/600/800/1000/1400	0:57/0:59/1:05/1:11/1:32	(-)/20/30/40/60

## Programme Chart - XR814W

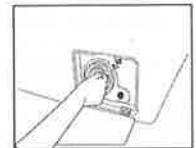
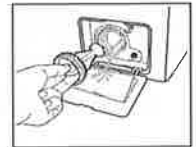
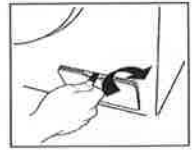
Programme	Function	Max Load (kg)	Water Consumption	Energy Consumption (kWh)	Max. Speed	Cycle length (minutes)	Temperature
Dark Colour	This cycle is for dark cotton or easy care garments (see Care Label).	6	61.2	0.385	0/400/600/800/1000	0:66/0:59/1:16/1:22	(-)/20/30/40
Synthetics	This cycle can be used to wash shirts made of cotton, linen, synthetic fibres or blended fabrics.	3	35.6	0.625	0/400/600/800/1000	0:46/0:49/0:56/1:02/1:24	(-)/20/30/40/60
Intensive	This cycle can be selected to wash particularly dirty garments and help boost stain removal.	8.5	47.2	0.485	0/400/600/800/1000/1400	1:22/1:25/1:37/1:47/2:12	(-)/20/30/40/60
Bedding	This cycle is suitable for washing large heavy items such as bed sheets.	6	46.5	1.125	0/400/600/800/1000/1400	1:16/1:19/1:24/1:34/1:59	(-)/20/30/40/60
Quick Wash	This cycle is suitable for washing a small amount of lightly soiled garments.	2.5	21.5	0.051	0/400/600/800/1000	0:20/0:25/0:30	(-)/20/30
Self Clean	This cycle is to clean the drum and pipes of the appliance and has a pre-set temperature of 60/90°C to sterilize the appliance.	0	23.9	1.32	000	1:26/1:48(1:40)	60/95
Spin	This cycle is to be used to extract excess water from garments.	8.5	0	0.036	0/400/600/800/1000/1400	00:13	(-)
Rinse	The cycle is to be used to rinse remaining detergent and excess water from garments.	8.5	22.2	0.042	0/400/600/800/1000/1400	00:19	(-)
Mixed	This cycle can be used for garments made of different materials not colours. Colours and whites should still be washed separately.	4	40.2	0.45	0/400/600/800/1000	0:45/0:48/0:53/1:03	(-)/20/30/40
Cotton	This cycle is to be used to wash hard-wearing and heat resistant fabrics made of cotton or linen.	8.5	42.3	1.236	0/400/600/800/1000/1400	1:07/1:10/1:15/1:30/2:00/2:28	(-)/20/30/40/60/95
Delicate	This cycle can be used for washing delicate garments such as satin, synthetic fibres and mixed blends.	4	35.9	0.84	0/400/600/800	0:45/0:48/0:53/1:03/1:23	(-)/20/30/40/60
Wool / Hand Wash	This cycle can be used for woollen garments, for those only approved for	2.5	45.2	0.312	0/400/800	0:39/0:47/0:52/1:02	(-)/20/30/40
Down Jacket	Suitable for down jacket, only with suitable detergent for this program	8.5	42.1	0.524	0/400/600/800	0:43/0:46/0:51/1:01	(-)/20/30/40
Allergy Care	The increased rinse cycle helps to reduce pollen and dust mites.	5	42.8	0.724	0/400/600/800/1000/1400	0:68/1:11/1:16/1:26/1:46	(-)/20/30/40/60
Baby Care	For garments that demand a stronger rinsing strength	4	60.3	0.705	0/400/600/800/1000	1:12/1:15/1:20/1:30/1:37	(-)/20/30/40/60
Jeans	Suitable for jeans or fabrics made of denim	5	35.8	0.385	0/400/600/800/1000/1400	0:57/0:50/1:05/1:11/1:32	(-)/20/30/40/60

## CLEANING AND MAINTENANCE

Switch off the electrical supply and remove the plug from the mains socket before cleaning.

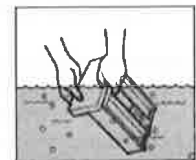
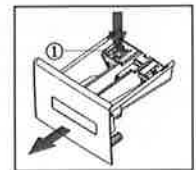
### Drain Pump

- Remove the drain pump cover by using a coin or something similar in the slot and turning in a clockwise direction.
- Place a small container below the drain pump to catch any excess water.
- Unscrew the filter, allowing any excess water to drain into the container.
- Remove any foreign objects from the drain pump.
- Replace the filter, ensuring that it is locked in place.
- The drain pump cover can now be replaced.



### Detergent Drawer

- Open drawer and press down catch (1) detergent drawer can now be removed.
- To remove the softener cover, lift the clip and remove.
- Clean the drawer and softener cover thoroughly, ensuring that all detergent and softener are removed.
- Replace the softener cover; the detergent drawer can now be replaced.



### Detergent Drawer Recess

- Detergent and softener can accumulate inside the detergent drawer recess, so this should be regularly cleaned, with either a damp cloth or an old toothbrush.
- Once clean the detergent drawer can be replaced and it is recommended to run a rinse cycle without any garments.

### Internal

- Overtime rust deposits can occur in the drum of the appliance, it is recommended to regularly wipe the inside of the drum and clean the flexible gasket, removing any foreign objects at the same time. Use chlorine-free detergents to remove these deposits.

**Important:** Steel wool should not be used.

- It is recommended to regularly wipe the door glass and door seal dry.

### Exterior

- The cabinet of the appliance should be regularly cleaned using a clean cloth and warm water

**Important:** Do not use abrasive cloths, powders, household cleaners, bleach or wax polish to clean the appliance.

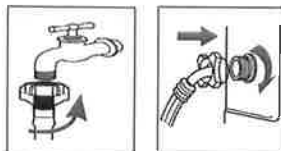
### Water Inlet Filter

- Turn off the water tap.

- Unscrew the water inlet hose

- Clean the water inlet filter with water and a non-abrasive cloth or brush.

- Reconnect the water inlet hose to the water tap.



### Winter Guard

If the appliance is situated in areas where it is likely to be exposed to temperatures below 0°C then it is recommended that the following precautions be taken;

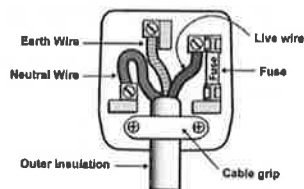
- Turn off the water tap.
- Unscrew the water inlet hose.
- Unhook the drain hose and place in a bowl or bucket.
- Run a spin programme, this will remove any excess water from the appliance.
- The water inlet hose and drain hose can now be replaced.

**Important:** The appliance is recommended to be used in rooms where the temperature is above 0°C, if your appliance does become frozen then contact a qualified plumber.

## FUSE AND MAINS PLUG REPLACEMENT

### Fuse Replacement (Class I)

This appliance must be earthed. There are 3 screws on the plug, remove them and open the shell. Take out fuse and replace with a new fuse of the same Amp. Install the shell again and tighten the screws.



## TROUBLESHOOTING

If you are having problems with your appliance, please use our troubleshooting guide below. If you are unable to resolve the issue using this guide please ring our Customer Service Department on 0844 848 5861. Please have the model code and purchase information available.

Fault	Possible cause	Solution
Appliance does not work.	Mains plug is not plugged in or is loose.	Insert mains plug.
	Fuse has blown or is defective.	Check fuse, replace if necessary.
	Socket is defective.	Mains malfunctions are to be corrected by an electrician.
	Water inlet tap closed.	Open water inlet tap.
	Power button has not been pressed.	Press the Power button.
	Start/Pause button has been pressed.	Check that the appliance hasn't been paused.
There is water in the new appliance.	Factory tests.	This is completely normal and is the result of tests performed at the factory.
	Water leakage	Inlet hose leaking. Drain hose leaking.
Abnormal noise and vibration.	Check that the transit bolts have been removed.	Remove transit bolts.
	Appliance is not level.	Adjust the adjustable feet to level the appliance.
	Foreign objects in the drum of the appliance.	Clean the drum of the appliance.
Appliance is not washing properly.	Drum has been overloaded.	Remove some of the garments, always check pockets etc. before washing.
	Incorrect programme has been selected.	Check that the correct programme has been selected.
	Detergent is left on garments.	Too much detergent was added or drum was overloaded with garments.



























## TROUBLESHOOTING - Continued

Fault	Possible cause	Solution
Buttons on the appliance not working.	Child lock has been activated.	Deactivate child lock (see page 10).
Wash time cycle delay.	This may have been caused by too much detergent or rinse cycle taking longer of loaded with too many garments above the maximum capacity.	Next time reduce the amount of detergent or reduce to load capacity.
The appliance fills with water whilst draining.	Check the drain hose height.	Ensure drain hose is between 65cm – 100cm from the floor (see page 8).
	Drain hose blocked and immersed in water.	Check that the hose isn't blocked.

## ERROR DISPLAY CODES

Display	Fault	Solution
E1	The washer fills over the time	Check if the tap is open Check if the water pressure is too low. Check if the inlet hose is blocked.
E2	Water drainage over time.	Check if the drain pump is blocked. Contact Statesman Customer Service
E3	Door lock is broken.	Try closing the door firmly again. Check if any garments are caught between the door and seal. Contact a technician
E4	Water has overflowed.	Let the appliance drain out water automatically until the water level is suitable for wash procedure.
E5	The appliances motor is faulty.	Contact Statesman Customer Service
E6	The appliance is not heating up.	Contact Statesman Customer Service
E7	Temperature sensor fault.	Contact Statesman Customer Service
E9	Communication failures	Contact Statesman Customer Service
E10	Inverter failures.	Contact Statesman Customer Service
EP	The cycle running does not match the control dial.	Turn the control dial to the corresponding cycle.

## FABRIC CARE LABELS

	Resistant material		Can be ironed at 100°C max
	Delicate fabric		Do not iron
	Item may be washed at 90°C		Can be dry cleaned using any solvent
	Item may be washed at 60°C		Dry clean with perchloride, lighter fuel, pure alcohol or R113 only
	Item may be washed at 40°C		Dry clean with aviation fuel, pure alcohol or R113 only
	Item may be washed at 30°C		Do not dry clean
	Item may be hand washed		Dry flat
	Dry clean only		Can be hung to dry
	Can be bleached in cold water		Dry on clothes hanger
	Do not bleach		Tumble dry, normal heat
	Can be ironed at 200°C max		Tumble dry, reduced heat
	Can be ironed at 150°C max		Do not tumble dry

## DISPOSAL

The European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste.

Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.





**38 Bluestem Road,  
Ransomes Europark  
Ipswich, IP3 9RR**

**0844 848 5861**

Disclaimer: Statesman operates a policy of continual improvement and development.  
We therefore reserve the right to change/alter the specifications and appearance of our appliances without prior notice.  
All diagrams and images shown in this manual are for illustration purposes only.